

Privacy Policy

gala365.my take our customers privacy seriously and we will only collect and use your personal information as outlined below. We will only keep your information for as long as we are either required to by law or as is relevant for the purposes for which it was collected.

You can visit the Site and browse without having to provide personal details. During your visit to the Site you remain anonymous and at no time can we identify you unless you have an account on the Site and log on with your user name and password.

Information We Collect

Personal Information – the personal information we request may include your email address, name, home address and telephone number. If you make a purchase, we may ask for your credit card number and billing information. We may also collect demographic information, such as your business or company information, age, gender, interests, and preferences.

We may ask you to provide Personal Information when you

- Use our websites;
- Request quotes, services, support, or information;
- Place orders for products or services or register for events;
- Participate in surveys, or other promotional activities online or in any other venue;
- Subscribe to newsletters, promotional emails or other materials;
- Contact us; or
- Log in using social networking credentials.

Device Information – we collect device specific information that your browser sends whenever you visit our site. This information is collected for analysis and evaluation in order to help us improve our site and the services and products we provide. This data may include

- Your computer's IP address;
- Browser type;
- Webpage you were visiting before you came to our site;
- The pages you have visited within our site; or
- The time spent on those pages, items and information searched for on our site, access times and dates, and other statistics.

How We Use Your Personal Information

gala365.my use your Personal Information to:

- Deliver the services or carry out the transactions you have requested;
- Send marketing and/or promotional materials to you from time to time, such as product information, your transaction status including order confirmations, information about particular programs in which you have chosen to participate, promotional offers and surveys;
- Facilitate communications from gala365.my Business Partners;
- Administer your account with us; verify and carry out financial transactions in relation to payments you make online;
- Identify visitors on our website and carry out research on our users' demographics; or
- as otherwise disclosed to you at the point of collection.

How We Share Your Information

We do not sell or rent any personal information you provide on our website to any other parties. Personal information we collect from you may be disclosed to:

- Our bank for authorization or transaction and for payment;
- Relevant third parties in order to make delivery of the product to you (for example to our courier service agents or suppliers);
- Authorized agents who may be located in or outside Malaysia to manage your orders;
- Authorized government bodies if legally required to do so.

How You Can Access Your Information

We want to help you keep your Personal Information accurate. To view or edit your Personal Information, you may access this information by logging into your account on the Site. For the security of your account, you will be required to sign in with your login ID and password. If you have any questions about the type of personal data we hold about you or if you wish to request deletion of personal data we hold about you, please send a written request to info@gala365.my or the postal address provided at the bottom of this Privacy Statement.

Selecting Your Communication Preferences and Opting Out of Marketing

You may choose to receive or not receive marketing communications from gala365.my. You can unsubscribe from marketing information at any time by sending a request to info@gala365.my.

How We Secure Your Personal Information

We take all reasonable steps to protect your Personal Information from misuse, interference and loss, as well as unauthorized access, modification or disclosure. The ways we do this include:

- Restricting access to the information we collect about you;

- Ensuring that we and our Business Partners have appropriate security safeguards to keep personal information secure;
- Securely destroying your personal information when they are no longer needed for our record retention purposes.

Acceptance of Privacy Policy Terms and Conditions

By using this site, you signify your agreement to the terms and conditions of this Privacy Policy. If you do not agree to these terms, please do not use this site. gala365.my reserve the right to modify and change the Privacy Statement at any time.

Any changes to this policy will be published on our site with the statement's effective date included at the end of this section. Please check this page periodically for any modifications.

If you have any questions or concerns, please send an email to info@gala365.my. You may also write to us at the following address:

25B, Jalan Harmonium 23/12,
Taman Desa Tebrau,
81100 Johor Bahru,
Johor Darul Takzim.